Correction of Registered Details Form

Use this form to correct the name and/or date of birth currently registered on your membership card and/or online account.

Step 1 Complete your current registration information legibly using block letters.

Step 2 Complete 'Correction of Name' field if you are requesting a correction of name, then sign the form.

Step 3 Photocopy supporting documentation. Photocopies must be true, complete, clear, and legible copies of the original.

Step 4 Attach supporting documentation and send this form to Customer Support - Locked Bag 1, Spring Hill QLD 4004, or scan and email it to customerforms@thelott.com.

Current registration information

Membership card number or online account username

Name currently registered on your membership card and/or online account

Date of Birth

This will be added to your membership if not already listed.

Your current residential address

Phone number

Your email address

CORRECTION OF NAME

I request my name to be updated to: *(Full legal name. Please use block letters)*

Due to:

- ☐ Marriage
- ☐ Divorce
- ☐ Change of name
- ☐ Name correction
- ☐ Other

Please attach **two primary documents**, or **one primary and one secondary document** from the list on page 2, to verify your name and/or date of birth. All documents must be under the name listed on your account.

If the correction is due to marriage, divorce, or a Deed Poll change of name, please also provide evidence of identity before the change in name. This identity document must show the full name currently registered to your lottery account.

Please sign the form below.

Signature

Date

Office Use Only

☐ Customer identification has been sighted, verified, and attached.

Verifying officer name

Verifying officer signature

Date

Head Office

Head Office, Locked Bag 1, Spring Hill QLD 4004

customersupport@thelott.com

131 868

thelott.com

Tattersall's Sweeps Pty Ltd ABN 99 081 925 662 **Tatts NT Lotteries Pty Ltd** ABN 18 146 244 984

New South Wales Lotteries Corporation Pty Limited ABN 27 410 374 474 ACN 142 890 195

Golden Casket Lottery Corporation Limited ABN 27 078 785 449

Tatts Lotteries SA Pty Ltd ABN 41 146 245 007

Official Home of Australia's Lotteries

Correction of Registered Details Form

Accepted Documents

Name change requests

The following documents are accepted to verify your name change:

Primary document:

- Driver Licence (must be current)
- Birth Certificate
- Passport (current or expired less than 2 years)
- Current Adult Proof of Age Card (18+ Card)
- Change of Name Certificate

If the primary document is not issued by an Australian State or Federal Government and is not written in English, it must be accompanied by an English translation prepared by an NAATI Accredited Translator.

Secondary document:

- Australian Citizenship Certificate
- Australian Medicare Card
- Australian Pensioner or Concession card
- Australian Marriage Certificate (issued by the Registry of Births, Deaths and Marriages)
- Local council rates notice issued within the last 3 months (must match your name and residential address)
- Australian Electoral Roll confirmation letter (must match your name and residential address)

Correction of date of birth

The following documents are accepted to update your registered details:

Primary document:

- Driver Licence (must be current)
- Birth Certificate
- Passport (current or expired less than 2 years)
- Current Adult Proof of Age Card (18+ Card)
- Change of Name Certificate

If the primary document is not issued by an Australian State or Federal Government and is not written in English, it must be accompanied by an English translation prepared by an NAATI Accredited Translator.

Date of birth - secondary documents

- Australian Citizenship Certificate
- Australian Medicare Card
- Australian Pensioner or Concession card
- Local council rates notice issued within the last 3 months (must match your name and residential address)
- Australian Electoral Roll confirmation letter (must match your name and residential address)

Privacy Statement

We are collecting your personal information in this form for the purpose of registering and maintaining your membership and providing you with our products and services. We will also use your personal information to contact you if you win a prize and to send you marketing and promotional material about lotteries and our community partners, unless you ask us not to.

If we cannot collect your personal information, we will not be able to process or maintain your membership with The Lott or provide you with the benefits of being a member, including purchasing lottery entries online. The personal information we collect may be disclosed to other subsidiaries of The Lottery Corporation Limited (ABN 21 081 925 706), a third party as required by law, and to third parties who assist us in running our business. Some third-party service providers may be located offshore. For more information about offshore disclosure, our personal information handling practices, and details about how you may access and seek correction of your personal information or make a complaint, please refer to our Privacy Policy at thelott.com/privacy.

Tattersall's Sweeps Pty Ltd (ABN 99 081 925 662) for members resident in Victoria and Tasmania, Tatts NT Lotteries Pty Ltd (ABN 18 146 244 984) for members resident in the Northern Territory and selected international jurisdictions, New South Wales Lotteries Corporation Pty Limited (ABN 27 410 374 474 ACN 142 890 195) for members resident in New South Wales, Golden Casket Lottery Corporation Limited (ABN 27 078 785 449) for members resident in Queensland, and Tatts Lotteries SA Pty Ltd (ABN 41 146 245 007) for members resident in South Australia. Locked Bag 1, Spring Hill QLD 4004. Ph: 131 868. Email: privacy@thelotterycorporation.com.