



CUSTOMER NAME CHANGE FORM

This form is used to change the name that is currently registered on your membership card and/or your online account. Please note that all supporting documents **must be certified** by a Qualified Witness, e.g. Justice of the Peace, Commissioner for Declarations, Notary or similar.

- Step 1** Complete the form legibly using block letters
- Step 2** Photocopy supporting documentation and have it certified by a Qualified Witness
(all photocopies must be true, complete, clear and legible copy of the original)
- Step 3** Attach the certified documentation to this form and send it to:
Customer Support - Locked Bag 7, Coorparoo DC, QLD 4151
or scan the certified documentation and this form and email to **customersupport@thelott.com**

Name currently registered on your membership card and/or online account	Date of birth (DD/MM/YYYY)
<input type="text"/>	<input type="text"/>
You MUST BE 18 years or older	
Your current address	
<input type="text"/>	
Membership card number or online account user name	Telephone number
<input type="text"/>	<input type="text"/>

I request my name to be changed to: (Full legal name. Please use block letters)

Due to: Marriage Divorce Change of name Name correction Other

Please attach two primary documents, or one primary and one secondary document (see the list on page 2) that verifies your name change. The supplied documentation must be certified by a Qualified Witness.

If the name change is due to a **marriage, divorce, or 'Deed Poll' change of name**, please also provide certified evidence of identity before the change in name (identity document that shows your full name as registered to your lottery account) from the list of primary documents on page 2.

Signature

Date

Office Use Only

Customer identification has been sited, verified and attached

Verifying officer name

Verifying officer signature

Date

Accepted documents

The following documents are accepted to verify your name change:

Primary document:

- Driver Licence (must be current)
- Birth Certificate
- Passport (current or expired less than 2 years)
- Current Adult Proof of Age Card (18+ Card)
- Change of Name Certificate.

If the primary document above is not issued by Australian state or federal government, and is not written in English, it must be accompanied by an English translation prepared by an NAATI Accredited Translator

Secondary document:

- Australian Citizenship Certificate
- Australian Medicare Card
- Australian Pensioner or Concession card
- Local council rate notice issued within the last 3 months (must match your name and residential address)
- Australian Taxation Office notice issued within the last 12 months (must match your name and residential address)
- Australian electoral roll confirmation letter (must match your name and residential address)

Privacy statement

The personal information collected from you in this document is used to change the name that is currently registered to your lottery account or your membership card. You must provide correct name details to ensure your account can continue to be used. If you do not provide the correct details, your account may be suspended and you will be unable to use your account.

Tatts Group Lotteries (comprising Tattersall's Sweeps Pty Ltd, Tatts NT Lotteries Pty Ltd, New South Wales Lotteries Corporation Pty Limited, Golden Casket Lottery Corporation Limited and Tatts Lotteries SA Pty Ltd; 'us', 'we', 'our') is required to collect certain details from you and verify those details, including full name, date of birth and residential address, which must be kept up-to-date in order to continue to provide lottery account services to you under various state-based gambling legislation.

Other than as between companies comprising the Tatts Group Limited (ACN 108 686 040) and as may be required by law, your information may be disclosed to third parties that perform certain services for Tatts Group Lotteries, including your and our financial institutions, The Lott retail outlets, our contractors such as Australia Post, IT suppliers, marketing service providers, mailing houses or professional advisers such as lawyers, auditors and accountants. We are unlikely to disclose your personal information to overseas recipients unless information is required to be disclosed by law to an overseas recipient.

Our Privacy Policy is available at thelott.com which contains further information about how you may access and correct your personal information, how you may complain about privacy related matters and how privacy complaints will be dealt with. For any privacy related queries, please call 131 868 or email privacyofficer@tattsgroup.com.

The Lott – Official Australia's Lottery by:

Golden Casket in Queensland - www.thelott.com/goldencasket
Tatts in Victoria, Tasmania and Northern Territory - www.thelott.com/tattersalls
NSW Lotteries in New South Wales and ACT - www.thelott.com/nswlotteries
SA Lotteries in South Australia - www.thelott.com/salotteries

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A Tatts Group Business


Tattersall's Sweeps Pty Ltd
ABN 99 081 925 662
Tatts NT Lotteries Pty Ltd
ABN 18 146 244 984


New South Wales Lottery
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ACN 142 890 195


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